Epson America, Inc. Limited Warranty

What Is Covered: Epson America, Inc. ("Epson") warrants to the first retail purchaser that the print server (the "Product") covered by this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer's specifications and will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson product prove defective during the warranty period, please call the Epson Connection[SM] at (562) 276-7525 (U.S.) or (905) 709-2567 (Canada) for warranty instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the product requires service. If service is needed during the warranty period, Epson will, at its option, exchange or repair the unit without charge for parts or labor. If Epson authorizes an exchange for the defective product, Epson will ship a replacement product to you, freight prepaid. You are responsible for securely packaging the defective product and returning it to Epson within five (5) working days of receipt of the replacement unit. Epson requires a debit or a credit card number to secure the cost of the replacement product in the event that you fail to return the defective one. If your product is being repaired, Epson will direct you to send your product to Epson or its authorized service center. The product will be fixed and sent back to you. You are responsible for packing the product and for shipping costs to and from the Epson authorized service center. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or refurbished to the Epson standard of quality. Epson's liability for replacement of the covered product will not exceed the original retail selling price of the covered product. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

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